## **INFO 1998: Introduction to Machine Learning**



# Lecture 10: Real-World Applications of Data Science

**INFO 1998: Introduction to Machine Learning** 



## Agenda

- Advertising
- Healthcare
- Media
- Social Impact
- Ethics
- Cornell Data Science projects :)

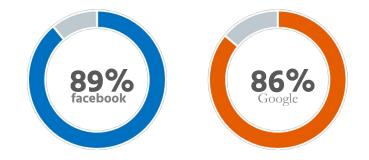


# Advertising

Machine Learners: The Modern Mad Men

#### Context

Big Tech companies earn their the bulk of their revenue through ads One usually earns money when the ad is 'clicked' by the user Users are most likely to click on ads when the ads are relevant to them Ads could be tailored to users only when there is data on the users



Advertising

c_id	ір	loc	city	state	link	time	timestamp
3d5wf31	128.83.126	(68.3, 98.5)	Hoboken	NJ	/falltrends19	143s	07:56:31
6d1wd34	128.45.313	(62.3, 89.5)	SYR	NY	/shoestobuy	9s	07:56:35
3d5wf31	341.34.345	(68.5, 98.6)	NYC	NY	/excelhelp	552s	14:42:23

Sample Data (Extremely small slice): What can you interpret?



# Advertising

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3d5wf31	128.83.126	(68.3, 98.5)	Hoboken	NJ	/falltrends19	143s	07:56:31
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**Objective:** Get data on the users

Advertising



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#### Hypotheses:

- Lives in NJ and works in NYC
- Lives in area with average rent: \$r
- Lives in area with average income: \$i
- Works in area with average salary: \$s
- Falls in k income bracket (Estimated)
- Takes NJTransit to work
- Takes the 67 Train at 8:05am
- Works at XYZ Company
- Works in Business/Data Analytics
- Is a Female
- Is interested in topics A, B, C

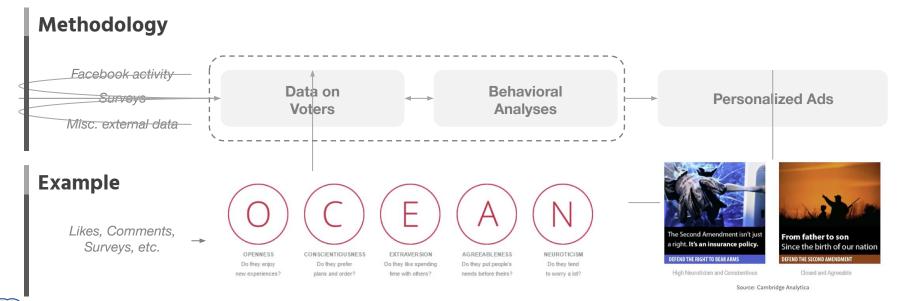
With **enough data** and **testing**, the hypotheses could be affirmed or rejected.



#### **Cambridge Analytica: Data Science in Political Campaigning** Case Study

#### Overview

Cambridge Analytica combined *data analytics, behavioral sciences,* and *innovative ad tech* to influence voters Widely regarded as instrumental in the result of the 2016 Elections, and many more across the globe



Advertisina

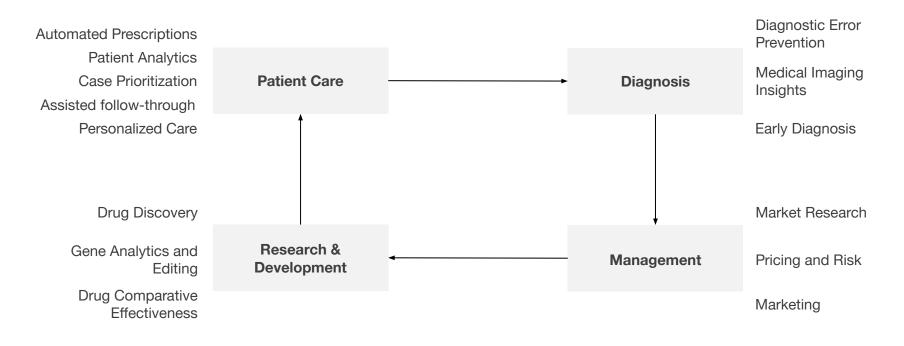
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Source: towardsdatascience.com/effect-of-cambridge-analyticas-facebook-ads-on-the-2016-us-presidential-election-dacb5462155d

## Healthcare

All-round betterment in the healthcare industry





# **BiliScreen: A Selfie to Diagnose Pancreatic Cancer**

Case Study

### Overview

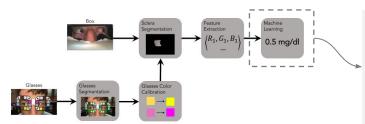
A smartphone app that captures pictures of the eye and produces an estimate of a person's bilirubin level **Uses**: (1) A 3D-printed box that controls the eyes' exposure to light

(2) Paper glasses with colored squares for calibration

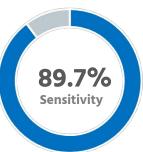




#### Methodology



#### Machine Learning Algorithms Used?





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Case Study

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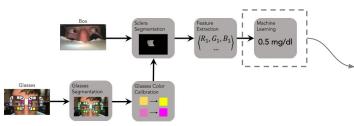
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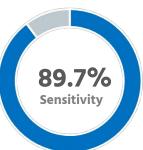




#### Methodology



Random Forest with 10-fold Cross Validation





Source: ubicomplab.cs.washington.edu/pdfs/biliscreen.pdf, medium.com/sciforce/top-ai-algorithms-for-healthcare-aa5007ffa330



# Media: Recommender Systems

How Netflix keeps you hooked

### Overview

Most of Netflix's views (~80%) come through recommendations The famous Netflix Challenge offered \$1m to the participant that could do better than Netflix's recommender system These algorithms are relatively simple and intuitive, but extremely effective

c_id	movie	tags	time	duration	rating
A	Avengers	Action, Superhero	07:56:31	112m	5/5
	Mr. Bean	Comedy	07:36:35	3s	2/5
В	Batman	Superhero	14:42:23	59m	4/5
	Black Mirror	Sci-Fi	07:56:34	142m	5/5

Sample: What would you recommend A next?

Usually, many other features and tags for the movies/shows exist in the database as well

Media



# Media: Recommender Systems

How Netflix keeps you hooked

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Where else are recommender systems applicable?















#### Overview

Advanced analytics for social impact is becoming increasingly popular due to innumerable low-cost and high-impact applications

#### Education

Adaptive-learning technology that could **recommend** material based on student's success and engagement

#### **Public Sector**

Identifying tax-fraud using alternate data such as browsing history, retail data, or payments history.

#### Crisis

Predicting the progression of wildfires to optimize the response of firefighters.



Read More: https://www.mckinsey.com/featured-insights/artificial-intelligence/applying-artificial-intelligence-for-social-good



#### **Predicting End Location: Tackling Human Trafficking** Case Study

### Overview

Human trafficking is a great cause of concern, especially in developing countries ML could be leveraged to aid ground rescue operations for trafficking victims







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### **An Important Note on Ethics**

It's easy to get caught up in the technical challenge, but it is important to know that your work may affect other people directly or indirectly, now or in the future. Ask yourself the following questions often:

- Does your data or analysis impede on anyone's privacy?
- Did the people give consent for their data to be used?
- Were the people given the option to opt out?
- · Who has the right of access to your data?
- Who owns the data?
- · Was the data anonymized sufficiently?
- · Was there any bias in your dataset against certain sections of the society?
- Are you introducing any bias?
- · Should you include any features that may be discriminatory?
- Is your analysis transparent?
- · Are the end users aware of shortcomings?



### **Extreme Example: Black Mirror**

- In "Be Right Back" (S2, E1), a widow discovers a chat-bot that can mimic the responses of her recently deceased husband
- Went as far as creating a robot that looked like her deceased husband, and responded to actions using this chatbot...
- How difficult would this be to create?









# Microsoft patented a chatbot that would let you talk to dead people. It was too disturbing for production



By <u>Clare Duffy</u>, CNN Business Updated 7:04 AM EST, Wed January 27, 2021 Source: https://www.cnn.com/2021/01/27/tech/microsoft-chat-bot-patent/index.html





# Takeaway

- Data science has amazing potential for improvements in fields like advertising, healthcare, and media
- Can also have great social impacts
- However, with great power comes great responsibility
  - The ethics of applications of data science must be considered!



## **CDS Project Highlight: MathSearch!**

- **Goal**: Create a web application that can take as input, a PDF and a LaTeX equation query. Find matches of that equation inside the PDF and then return pages with bounding boxes around most similar equations
- Combines Data Science, and Machine Learning Engineering
  - A lot of the work has to do with learning how to use cloud computing and Amazon Web Services to create an ML pipeline which is able to handle concurrent requests and run large models quickly!!
- Come see us present at CDS' Final Showcase
  - May 5th, check our instagram @cornelldatascience for more details!





### That's all folks!

- Final Project Due: May 1st. Come to OH if you have project-related questions!
- End-of-semester feedback form (extra credit!):

#### Thank you all for taking this class, and for an incredible semester.

